

997 Processing Flow

Arizona

INBOUND 997 from Trading Partners

AHCCCS sends transactions 271, 277, 820, 834 and 835 to Trading Partners. The Trading Partner will retrieve transactions 271, 277 and 835 from the Web server.

For 271 and 277 transactions, AHCCCS does not want to receive a 997.

For 820, 834 and 835 transactions, AHCCCS should receive a 997. Trading Partners retrieve the 820 and 834 from the FTP server under the directory of **hp-id\HLP\ROSTER**(prod or test). The trading Partner would return a 997 as an acknowledgment. A new directory will be defined for acknowledgements called **hp-id\HLP\ACKIN**(prod or test). While the 835 transaction is retrieved from the Web, the 997 acknowledgement should be placed in this same acknowledgements directory.

OUTBOUND 997 to Trading Partners

AHCCCS will retrieve transactions 270, 276, and 837 from Trading Partners. Transactions 270 and 276 will be sent via the Web server. These transactions will not generate a 997 transaction if the file is in error. Instead, an internal error file will be generated and the Web server will notify the Trading Partner that the input file failed.

For the 837 transactions, AHCCCS will retrieve all files in the **submitter-id\CLAIMS\ECSIN**(prod or test) directory. This directory will contain any inbound 837-transaction code set. If the file is compliant, AHCCCS will produce a good 997 acknowledgment back to the Trading Partner. Otherwise, a bad acknowledgment 997 will be created. In either case, the 997-acknowledgement transaction is sent to the **submitter-id\CLAIMS\ECSOUT**(prod or test) directory for notification to the Trading Partner.

Hawaii

INBOUND 997 from Trading Partners

Med-Quest sends transactions 271, 277, 820, 834 and 835 to Trading Partners. The Trading Partner will retrieve transactions 271 and 277 from the Web server.

For 820, 834 and 835 transactions, Med-Quest AHCCCS should receive a 997. Trading Partners retrieve the 820, 834 and 835 from the FTP server. For 820 and 834 the directory is **hp-id\production or test\ROSTERS\daily or monthly**. For 835 transactions the directory is **provider-id\CLAIMS\REMITOUT\prod or test**. The Trading Partner would return a 997 as an acknowledgment for 820, 834 or 835. New directories will be defined for acknowledgements:

hp-id\production or test\ROSTERS\ACKIN for 820 and 834
provider-id\CLAIMS\ACKIN\prod or test for 835

OUTBOUND 997 to Trading Partners

Med-Quest will retrieve transactions 270, 276, and 837 from Trading Partners. Transactions 270 and 276 will be sent via the Web server. These transactions will not generate a 997 transaction if the file is in error. Instead, an internal error file will be generated and the Web server will notify the Trading Partner that the input file failed.

For the 837 transactions, Med-Quest will retrieve all files in the **submitter-id\CLAIMS\ECSIN\prod or test** directory. This directory will contain any inbound 837-transaction code set. If the file is compliant, Med-Quest will produce a good 997 acknowledgment back to the Trading Partner. Otherwise, a bad acknowledgment 997 will be created. In either case, the 997-acknowledgement transaction is sent to the **submitter-id\CLAIMS\ECSOUT\prod or test** directory for notification to the Trading Partner.